January 17, 2002

DWD ISSUANCE 09-01

SUBJECT: Diversity Forum Report

1. <u>Purpose</u>: To transmit the report on the Diversity Forums held

by the Missouri Training and Employment Council.

2. <u>Substance</u>: The Missouri Training and Employment Council has

completed five focus groups with over 200 customers and workers from Missouri's workforce development system. Focus group meetings, called Diversity Forums by the Council committee, were held in Cape Girardeau, Columbia, Kansas City, Springfield and St. Louis. These meetings were used to provide direct feedback from customers and practitioners about their diversity needs. That feedback was thereafter used to develop recommendations about further implementation of Diversity solutions for Workforce Investment Boards. Such issues as diversity programs, policies and strategies to help Workforce Boards become in compliance with the Diversity Policy of the Missouri Training and Employment

Council are also discussed in the full report.

3. Action: This information should be distributed to appropriate staff.

4. Contact: Questions or comments regarding this issuance should be

directed to any of the following staff: Clinton Flowers

(573) 526-8261), Glenda Terrill (573) 522-8621), Roger Baugher

(573) 751-7897) or your assigned Regional Coordinator.

5. <u>Reference</u>: Workforce Investment Act, Section 188.

Rick Beasley, Acting Director

RB/RB/icf

Attachment

c: WIA Local Contacts
DWD Admin Group
DWD Central Office Managers